EAST Search History

| Ref # | Hits | Search Query | DBs | Default Operator | Plurals | Time Stamp |
|----------|------|---|----------|---------------------|---------|------------------|
| S90 | 3 | 379/265.02 and (called or destination) near (send\$5 or transf\$5) near (number or address) and ((call adj center) or acd) and (transf\$6 or rout\$5) near2 call.clm. | US-PGPUB | OR | ON | 2007/05/23 16:22 |
| S91 | 0 | 379/265.02 and workstation near communicat\$6 near direct\$5 and (rout\$5 or trans\$6 or send\$5 or sent) and call and address and number.clm. | US-PGPUB | OR | ON | 2007/05/23 16:23 |
| S92 | 20 | (computer or workstation or (second near workstation)) near2 directly near3 (send or sending or transm\$7 or transf\$6 or rout\$6 or forward\$6) near2 (location or address or number) | US-PGPUB | OR | ON | 2007/05/23 16:23 |
| S93 | 25 | (computer or workstation or (second near workstation)) near2 directly near3 (send or sending or transm\$7 or transf\$6 or rout\$6 or forward\$6) near3 (location or address or number) | US-PGPUB | OR | ON | 2007/05/23 16:23 |
| S94 | 0 | 379/265.11 and workstation near communicat\$6 near direct\$5 and (rout\$5 or trans\$6 or send\$5 or sent) and call and address and number.clm. | US-PGPUB | OR | ON | 2007/05/23 16:23 |
| S95 | 7 | communicat\$6 adj between adj (agent or workstation) same (text or text-messag\$5 or chat\$5) and (voice or data or call) near4 (transf\$7 or rout6)and agent.clm. | US-PGPUB | OR | ON | 2007/05/23 16:26 |
| S96 | 0 | transfer\$5 near3 call near3 destination and transfer\$5 near2 (data or information or number or address) near3 without near3 human near2 interve\$6 and receiv\$5 near4 (data or information or number or address) near3 directly.clm. | US-PGPUB | OR | ON | 2007/05/23 16:28 |

EAST Search History

| Ref # | Hits | Search Query | DBs | Default Operator | Plurals | Time Stamp |
|----------|------|--|--------------------|---------------------|---------|------------------|
| S7 | 3 | (agents or workstations) near (text or text-messag\$5 or chat\$5) and (transf\$6 or rout\$5) near2 call | USPAT | OR | OFF | 2005/05/17 10:47 |
| S8 . | 10 | (agents or workstations) near (text or text-messag\$5 or chat\$5) and (transf\$6 or rout\$5) near2 (voice or data or call) | USPAT | OR | OFF | 2005/05/17 10:49 |
| S18 | 17 | (agents or workstations) near communicat\$7 with (transf\$6 or rout\$7) near2 call | USPAT | OR . | ON | 2005/05/17 11:01 |
| S32 | 13 | communicat\$6 adj between adj (agent or workstation) same (text or text-messag\$5 or chat\$5) and (voice or data or call) near4 (transf\$7 or rout6) and agent | USPAT | OR | ON | 2007/05/23 16:15 |
| S42 | 24 | (called or destination) near (send\$5 or transf\$5) near (number or address) and ((call adj center) or acd) and (transf\$6 or rout\$5) near2 call | USPAT | OR | ON | 2006/05/13 17:41 |
| S50 | 6 | workstation near communicat\$6 near direct\$5 and (rout\$5 or trans\$6 or send\$5 or sent) and call | USPAT | OR | ON | 2005/06/22 11:57 |
| S52 | 5 | workstation near communicat\$6 near direct\$5 and (rout\$5 or trans\$6 or send\$5 or sent) and call and address and number | USPAT | OR | ON · | 2006/05/13 17:40 |
| S55 | 2 | workstation near communicat\$6 near direct\$5 and (rout\$5 or trans\$6 or send\$5 or sent) and call and address and number.clm. | US-PGPUB; USPAT | OR | ON | 2006/05/13 17:41 |
| \$66 | 31 | receiv\$5 near4 directly near3 workstation with (number or address or information or data) and transfer\$6 | US-PGPUB; USPAT | OR . | ON | 2006/12/07 09:29 |
| S70 | 13 | (number or address) near4 directly near3 workstation | US-PGPUB; USPAT | OR | ON | 2006/12/07 09:34 |
| S76 | 67 | workstation near3 direct\$5 near4 (transf\$6 or transm\$7 or send or sent or sending) near5 (number or location or address or information or data) | US-PGPUB; USPAT | OR | ON | 2006/12/11 05:23 |
| S77 | 53 | workstation near3 direct\$5 near2 (transf\$6 or transm\$7 or send or sent or sending) near5 (number or location or address or information or data) | US-PGPUB; USPAT | OR | ON | 2006/12/07 09:43 |

EAST Search History

| S82 | 13 | (computer or workstation) near2 direct\$5 near2 (transf\$6 or transm\$7 or send or sent or sending) near3 address | US-PGPUB; USPAT | OR | ON | 2006/12/11 05:23 |
|-----|----|--|--------------------|----|----|------------------|
| S83 | 1 | gregory near2 denton.in. | US-PGPUB; USPAT | OR | ON | 2007/05/23 16:16 |
| S84 | 10 | 379/265.02 and (called or destination) near (send\$5 or transf\$5) near (number or address) and ((call adj center) or acd) and (transf\$6 or rout\$5) near2 call.clm. | US-PGPUB; USPAT | OR | ON | 2007/05/23 16:22 |
| S85 | 0 | 379/265.02 and workstation near communicat\$6 near direct\$5 and (rout\$5 or trans\$6 or send\$5 or sent) and call and address and number.clm. | US-PGPUB; USPAT | OR | ON | 2007/05/23 16:22 |
| S86 | 44 | (computer or workstation or (second near workstation)) near2 directly near3 (send or sending or transm\$7 or transf\$6 or rout\$6 or forward\$6) near2 (location or address or number) | US-PGPUB; USPAT | OR | ON | 2007/05/23 16:23 |